GUIDE TO STATUS ICONS

ShoreTel IP 230/230g Idle Interface

ShoreTel IP 230/230g Outbound Call
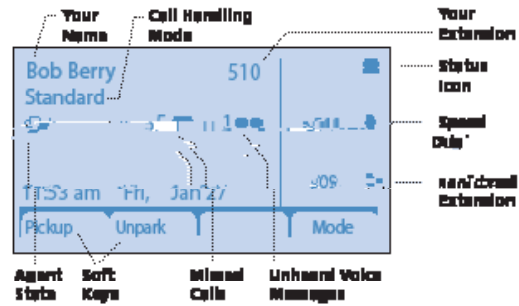
Main Display

	Unheard Voice Messages		Idle
	Missed Calls		Inactive / Do Not Disturb
	Logged Into Workgroup		Unheard Voice Messages
	Logged Into Workgroup, In Wrap-Up		Do Not Disturb / Unheard Messages
	Logged Out of Workgroup		Incoming Call (Animated)

On a Call

Custom Keys - Call

Incoming Call and On a Call

	On Hook	On a Conference Call
	Off Hook	Call On Hold / Parked
	Inactive / Do Not Disturb	
	Incoming Call (Animated)	
	On a Call	Speed Dial Extension
	On a Conference Call	
	Call On Hold / Parked	
	Remote Hold	